

PROGRAMS AND PROJECTS
FY 2020

OFFICE: **PROFESSIONAL REGULATION COMMISSION (PRC)**

PROGRAMS AND PROJECTS	OBJECTIVE/S	DESCRIPTION
1. CONTINUING IMPACT ASSESSMENT OF PROFESSIONAL REGULATION COMMISSION / PROFESSIONAL REGULATORY BOARDS (PRBs) RULES AND PROCEDURES	<ul style="list-style-type: none"> The program aims to assess the adequacy of the existing laws, regulations, policies and procedures affecting the licensing and practice of profession. This will also assist the Commission and PRBs in improving regulation. 	<ul style="list-style-type: none"> The Commission will continuously render efficient, effective, relevant, and timely review of impact assessments of rules and regulations. It shall assist in providing details, clarifications, and rules to properly implement professional regulatory laws.
2. STRENGTHENING THE COMMISSION'S QUASI-JUDICIAL FUNCTION	<ul style="list-style-type: none"> The exercise of regulatory (investigatory/quasi-judicial) powers has become more diverse and complex over the years such that there is a need to streamline the procedures in the handling of cases and to hire more lawyers to conduct hearings, draft orders, resolutions and decisions and provide other forms of legal assistance to the Commission and the Boards. By rationalizing the processes and engaging the right number of people, it is anticipated that the prescribed timelines and quotas in the resolution of cases will be met which will ease gradually the case dockets of the Commission. Custody of legal documents is also vital in the operations of the Legal Service, thus, the digitization of case records and centralization of the registry of cases are indispensable. The Records Management 	<ul style="list-style-type: none"> The Legal Service will continue the implementation of its Case Decongestion Project, through the streamlining of procedures and hiring of more lawyers. Implementation of the RMS and the LMIS will be further enhanced, in coordination with the Archives and Records Division and Information and Communication Technology Service.

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	<p>System (RMS) and Legal Management and Information System (LMIS) will be instrumental in preserving the case records and in affording ready access to the same.</p> <ul style="list-style-type: none"> • Partnership with other agencies or organizations (local and overseas) is also essential to enable these agencies or organizations, the Commission and the Boards to fulfill their respective mandates; avoid duplication or overlapping of functions and promote complementation and collaboration in reaching their common goal. • As legal work is dynamic and evolving, all lawyers and staff must keep up with the latest trends in the practice. Extensive and sustained training for the lawyers and staff will not only foster competence but also a high sense of motivation and confidence among them. 	<ul style="list-style-type: none"> • More partnerships with other agencies or organizations will be pursued to support the Commission's initiatives and thrusts through the forging of Memorandum of Understanding/Agreements. • Immersion of lawyers and staff to extensive training in conciliation/mediation, mock trials, drafting of decisions and other pleadings will be pursued.
<p>3. SUPPORTING THE PRBs IN LICENSURE, DISCIPLINARY, ACCREDITATION, AND VISITORIAL FUNCTIONS</p>	<ul style="list-style-type: none"> • To develop highly ethical, professionally competent, globally competitive and internationally recognized Filipino Professionals by securing a reliable and credible licensure examinations; prompt and efficient registration of professionals; and strictly monitor, strengthen and enforce the professional regulatory laws. 	<ul style="list-style-type: none"> • The PRBs, as partners of the Commission in professional regulation, will be fully supported in the discharge of their functions be it in licensure, disciplinary, accreditation, and visitorial functions, among others.

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4. ASSISTING PRBs IN MUTUAL RECOGNITION AGREEMENTS (MRAs) AND MUTUAL RECOGNITION OF PROFESSIONAL QUALIFICATIONS (MRPQs)	<ul style="list-style-type: none"> • To review, and/or develop policies, proposals, positions, and recommendations relative to the practice of regulated professions; • To coordinate/collaborate with national and foreign professional regulatory authorities/bodies to facilitate the mobility of professionals, exchange information and expertise, promote adoption of best practices on standards and qualifications, and capacity building and technology transfer; and • To implement international agreements relative to the practice of professions. 	<ul style="list-style-type: none"> • The Commission and the PRBs will continue to actively participate in negotiations and review of bilateral/multilateral arrangements in order to promote and facilitate borderless practice of professions. Conduct of consultations, meetings, and other fora will also be pursued. • This also includes the processing of certificates, permits, as well as applications for ASEAN Chartered Professional Engineer, ASEAN Architect, ASEAN Chartered Professional Accountant, and ASEAN Registered Surveyor, pursuant to Philippines' commitment in MRAs.
5. CONTINUING SUPPORT TO PHILIPPINE QUALIFICATIONS FRAMEWORK (PQF)	<ul style="list-style-type: none"> • To align domestic qualification standards with the international qualifications framework thereby enhancing recognition of the value and comparability of Philippine qualifications and supporting the mobility of Filipino professionals; and • To document and formulate qualification standards such as the establishment of career progression and specialization for regulated profession. 	<ul style="list-style-type: none"> • As one of the agencies mandated under Republic Act No. 10968 or the Philippine Qualifications Framework (PQF) Act, the Commission will continue to provide administrative and technical assistance on the establishment of Career Progression and Specialization Program: <ol style="list-style-type: none"> I. The PRBs shall create a career progression and specialization for their respective profession based on the following parameters:

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		<ul style="list-style-type: none"> a. Identification of career pathways; b. Identification of specialization programs; and c. Identification of procedures in the creation of career progression and specialization programs. <p>II. The career progression and specialization programs for each profession will be included in the Philippine Qualification Register, the national database of quality assured qualification authorized under the PQF.</p> <p>III. The Commission as a member of the PQF National Coordinating Council (PQF-NCC) and tasked to lead the International Alignment (IA) Working Group.</p> <p>The IA working group shall:</p> <ul style="list-style-type: none"> a. Initiate comparability and benchmarking activities with other countries and regional/ international groupings; and

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		<p>b. Perform other related function as may be assigned by the PQF-NCC.</p> <p>IV. The Commission exercising administrative supervision over the various PRBs and its members shall:</p> <p>a. Monitor the PRBs progress in the establishment of their respective career progression and specialization programs;</p> <p>b. Provide administrative and technical assistance to the PRBs; and</p> <p>c. Perform other related functions and interventions.</p>
<p>6. IMPLEMENTATION OF THE CONTINUING PROFESSIONAL DEVELOPMENT (CPD)</p>	<ul style="list-style-type: none"> For the efficient and effective implementation of the Continuing Professional Development (CPD) Act of 2016 (RA No. 10912). 	<ul style="list-style-type: none"> The CPD will be continuously implemented pursuant to Commission Resolution No. 2019-1146, amending the Implementing Rules and Regulations of the CPD Act (RA No. 10912). The following activities will be undertaken this year: <ul style="list-style-type: none"> i. Conduct orientation for the four (4) Guidelines (Accreditation of Informal Learning and Professional Work Experience, Online Training Program, Formula on CPD Provider's Seminar/Registration

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		<p>Fees, and Self-Directed and/or Life Long Learning Activities);</p> <p>ii. Conduct regular meetings of CPD Secretariat and CPD Focal Persons in the Central and Regional Offices;</p> <p>iii. Conduct consultative meetings for the drafting of the regular Operational Guidelines;</p> <p>iv. Conduct consultative meetings for the drafting of Career Progression and Specialization Guidelines;</p> <p>v. Conduct regular meeting of the CPD Program Management Committee;</p> <p>vi. Conduct regular and special meetings of CPD Councils; and</p> <p>vii. Monitor the CPD programs and activities.</p>
<p>7. DEVELOPMENT, IMPLEMENTATION, AND DEPLOYMENT OF NEW SYSTEMS, AND STRENGTHENING NETWORK INFRASTRUCTURE</p> <ul style="list-style-type: none"> INTERACTIVE ARCHIVAL STORAGE AND RETRIEVAL OF RECORD SYSTEM 	<ul style="list-style-type: none"> To convert Commission's physical permanent records to digital copies from five (5) divisions/office, namely Human Resource Development Division, Legal Service, Archives and Records Division, Professional Registry Division and Rating Division; 	<ul style="list-style-type: none"> This system aims to improve management and archiving of records through information technology with intelligent document recognition. It will replace the existing Central Records Management Information System

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<ul style="list-style-type: none"> • QUEUE MANAGEMENT SYSTEM 	<ul style="list-style-type: none"> • To extract important information from the Commission's documents, and to keep them for easy retrieval; • To provide a quicker and more accurate service to customers by allowing them to retrieve digital copies of permanent records; • To eliminate costs associated with managing physical documents; • To increase productivity through the use of Artificial Intelligence (AI) in the digitization of records/documents; and • To process unstructured information automatically. • To enhance customer service and manage crowd control; and • To improve processes for efficient delivery of key frontline services. 	<p>(CRMIS) and is expected to greatly enhance and facilitate access to information particularly for verification and validation prior to making a decision or completing a transaction with stakeholders.</p> <ul style="list-style-type: none"> • This project aims to enhance customer service and improve efficiency in the delivery of key Commission's frontline services. This was pilot- implemented at PRC Lucena last June 2019 and deployed in PRC Pagadian last December 2019. • Currently, it is being customized to suit the requirements/needs of other frontline offices and expected to be fully operational this year.

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<ul style="list-style-type: none"> HUMAN RESOURCE MANAGEMENT INFORMATION SYSTEM (HRMIS) NETWORK INFRASTRUCTURE REHABILITATION 	<ul style="list-style-type: none"> To establish and strengthen the efficiency and effectiveness of the Human Infrastructure; To improve the processes and management of personnel records; To provide easy mechanism to automatically update personnel records; and To determine training requirements and qualification requirements for promotion. To replace the ten (10) year old network equipment and devices; and To further improve and ensure a more reliable network infrastructures. 	<ul style="list-style-type: none"> To support the current Attendance Monitoring System (AMS), and to establish and strengthen more the efficiency and effectiveness of the Human Infrastructure of this Commission. The HRMIS aims to provide the following systems: Integrated Personnel Management Information System; Payroll System; Filing, Submission and Approval of Leaves electronically; easy mechanism to automatically update personnel records; facility to determine training requirements and qualification requirements for promotion. To replace its ten-year old network equipment/devices. It will further improve and ensure a more reliable network infrastructure and eliminate downtime.
8. COMPLETING THE REORGANIZATION OF THE COMMISSION	<ul style="list-style-type: none"> To fill-up all vacant positions; To capacitate newly appointed Human Resource Management Officers (HRMOs) with their duties and functions due to decentralization; To achieve Program to Institutionalize Meritocracy and Excellence in Human Resource Management (PRIME-HRM) Level II Accreditation; and To enable the HRDD to carry out its new 	<ul style="list-style-type: none"> To effectively pursue its mandate, the Commission will continuously fill-up the vacant positions. Various trainings and seminars will also be provided to capacitate employees in line with the decentralization of functions and succession planning. The Commission is also working for the achievement of PRIME-HRM Level II Accreditation.

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	mandated functions as per approved Functional Statement under the Commission's Reorganization.	<ul style="list-style-type: none"> • All Human Resource Systems such as Recruitment, Selection and Placement, Learning and Development, Performance Management, and Rewards and Recognition will be institutionalized. The list of required competencies for each position based on the Commission's thrusts, and directions will also be completed.
9. DECENTRALIZATION OF THE FINANCIAL MANAGEMENT SYSTEM	<ul style="list-style-type: none"> • To enhance administrative capacity, establish fiscal responsibility and accountability among the regional implementers, and improve delivery of services in the regional level. 	<ul style="list-style-type: none"> • With the approval of the Commission's reorganization in FY 2016, sixteen (16) regional offices were authorized to be created. • The approved Organizational Structure and Staffing Pattern provided for budget officer and accountant positions in each region to implement the full decentralization of the budget and accounting process. With full decentralization, funds will be directly released by the Department of Budget and Management to the regional offices, which will maintain a complete set of books of accounts and will be responsible for the preparation of financial reports for consolidation in the Central Office. • Partial decentralization will be implemented in the 2nd quarter of FY 2020, while full decentralization is expected by FY 2021.

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10.IMPROVEMENT OF THE CENTRAL OFFICE AND PURCHASE OF MOTOR VEHICLE	<ul style="list-style-type: none"> • To comply with the Building Code, Sanitary Code and Fire Safety; • To promote physical wellness among PRC employees and other stake holders; • To provide adequate security to the facility and employees; and • To optimize performance of its mandate. 	<ul style="list-style-type: none"> • In line with the thrust to improve the working environment and efficient delivery of service, the Commission will continue to undertake the following renovation and repairs of the PRC Morayta buildings: <ul style="list-style-type: none"> • Rehabilitation of sanitary systems and improvement of comfort rooms; • Replacement of various gates and doors; • Installation of fire detection and alarm system; and • Installation of lightning arrester. • Moreover, the Commission will invest in additional motor vehicles to address the growing logistical requirements of the conduct of inspections and examinations.
11.INTER-AGENCY COLLABORATION	<ul style="list-style-type: none"> • To establish and develop strategic partnerships and exchange of learning and experience. 	<ul style="list-style-type: none"> • The Commission will continue to collaborate and coordinate with related government agencies, such as the DOLE, DTI, NEDA, DOJ, DFA and other domestic or foreign institutions in formulating negotiating strategies, positions, measures, indicative offers, requests, and commitments particularly on issues relating to professional services, taking into consideration the interests of Filipino professionals and foreign nationals practicing in the Philippines.



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12. PROVIDING INTENSIFIED MEASURES FOR INFORMATION DISSEMINATION AND PUBLIC ASSISTANCE THROUGH STRATEGIC MESSAGING AND PUBLICATION, ON VARIOUS TOUCHPOINTS AND MEDIA PLATFORMS	<ul style="list-style-type: none"> • To disseminate to the public through appropriate media, all information on matters relevant to the implementation of the Commission's FY 2020 programs, projects and activities, including new services intended for the welfare and interest of professionals and profession itself; • To raise the level of awareness of the professionals, the PRBs, the Commission's officials and employees, and other relevant stakeholders, of the FY 2020 programs, projects, and activities of the Commission's, including the existing services being offered. • To continue to build and promote a positive and strong image of the Commission, through its new programs and projects, and key services provided; and • To encourage the public, and the Commission's officials and employees, to support and give recognition to the Commission's new programs, projects and services related to various professions. 	<ul style="list-style-type: none"> • In support of the Commission's thrust in delivering excellent services to all its stakeholders with utmost professionalism, responsibility, and credibility, all relevant, accurate and reliable information on Commission's ongoing programs, projects, and services, shall be constantly made available and accessible, anytime and anywhere, with increased internal and external engagement and presence, and through appropriate media platforms.
13. ISO 9001:2015 CERTIFICATION	<ul style="list-style-type: none"> • To comply with Executive Order No. 605, series of 2007; and DOLE Memorandum Order No. 42-18, series of 2013. 	<ul style="list-style-type: none"> • In order to consistently provide quality services to Commission's clientele, and enhance customer satisfaction, ISO certification will be pursued in the Central and Regional Offices of the Commission.

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14. CONTINUOUS COORDINATION AND COLLABORATION WITH PAYMENT CHANNELS CONCERNED REGARDING THE MEMORANDUM OF AGREEMENT FOR PAYNAMICS AND BAYAD CENTER	<ul style="list-style-type: none"> To minimize long queue of payment. 	<ul style="list-style-type: none"> Paynamics and Bayad Centers are additional payment channels which will interface with Commission's existing online system in the processing and payment of various transactions. Paynamics has a system that prevents double payment of transaction and offered a proposal on fixed transaction fee instead of a percentage fee. CSI Bayad Center, Inc. has access to track and monitor clients who have already paid their respective transactions.

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